



The Facilitator's Role

Help Participants

- Speak honestly and listen to others with respect
- Build trust across differences
- Explore a range of viewpoints on the issue
- Explore a range of approaches to address the issue
- Explore disagreements and identify areas of common ground
- Develop action ideas to make progress on the issue
- Think about how they might help implement solutions
- Understand how their work connects to the larger community effort.

How to Interact with Participants

- Explain your role
- Set a relaxed tone
- Introduce yourself, but do not share personal opinions or push an agenda
- Do not take sides
- Make everyone feel their opinions are valid and welcome
- Do not use personal experiences to make a point or to get people talking
- Use probing questions to deepen discussion
- Bring up issues participants have not mentioned
- Remind participants of comments they shared in earlier sessions